



24rd Annual Diamond Service Award

Nomination Form



- You may nominate up to 3 people per category. (see attached nomination categories)
- Nominees must be non-exempt or hourly employees. Exempt or salaried managers are ineligible.
- Diamond Service Award recipients from the **previous year** are not eligible for nominations during the current program year.
- Finalists must still be employed by their nominating business at the time of DSA interviews.

If you have questions, please call 952-278-8515 or email Tammy Barnum at tbarnum@bloomingtonmn.org

NOMINATIONS DUE SATURDAY, NOVEMBER 30, 2019

Nominator Information

Manager Name _____
Manager Email _____
Company Name _____
Company Address _____
Phone Number _____

Nominee Information

Award Category _____
Candidate First Name _____
Candidate Last Name _____
Candidate's Email _____
Candidate's Phone number _____
Candidate's Title _____

Spanish Interpreter Required? Yes No

Testimonial (*please include detailed descriptions and examples*):

**Return completed nomination form to: Bloomington CVB c/o Tammy Barnum,
2131 Lindau Lane, Suite 420, Bloomington, MN 55425**

Nomination Categories for Diamond Service Awards:

- You may nominate up to 3 people per category
- Nominees must be non-exempt or hourly employees. Exempt or salaried managers are ineligible.
- Diamond Service Award recipients from the *previous year* are not eligible for nominations during the current program year.
- Finalists must be employed by their nominating business at the time of DSA interviews.

If you have questions, please call 952-278-8515 or email Tammy Barnum: tbarnum@bloomingtonmn.org

Attraction Categories

Best Engineer/Maintenance Personnel

Candidates include shift engineers and maintenance personnel.

Best Guest Relations Personnel

Candidates include concierges, security, guest lounge attendant, visitor information personnel, characters, guest relations and information desks along parks and recreation facility personnel.

Best Hospitality Administration

Candidates that directly support the front-line customer contact positions. Positions include sales assistants, accounting assistants, executive assistants, HR coordinators and group room coordinators.

Free-Standing Restaurant Categories

Best Banquet/Catering Personnel

Candidates including banquet servers, banquet bartenders and set up personnel.

Best Bartender

Candidates are bartenders.

Best Bus/Dishwasher

Candidates include stewards, bar backs and utility personnel, who assist wait staff.

Best Engineer/Maintenance Personnel

Candidates include shift engineers and maintenance personnel.

Best Food Production Personnel

Candidates that directly prepare food, maintain food safety standards or support kitchen food production personnel. Positions include line and banquet cooks; prep, pastry, pantry cooks and food attendants.

Best Guest Relations Personnel

Candidates include concierges, security, guest lounge attendant, visitor information personnel, characters, guest relations and information desks along parks and recreation facility personnel.

Best Hospitality Administration

Candidates that directly support the front-line customer contact positions. Positions include sales assistants, accounting assistants, executive assistants, HR coordinators and group room coordinators.

Best Restaurant Personnel

Candidates include servers, cashiers, host/hostess and bar servers.

Hotel Categories Including Hotel Restaurants

Best Banquet/Catering Personnel

Candidates including banquet servers, banquet bartenders and set up personnel.

Best Bartender

Candidates are bartenders.

Best Bus/Dishwasher

Candidates include stewards, bar backs and utility personnel, who assist wait staff.

Best Engineer/Maintenance Personnel

Candidates include shift engineers and maintenance personnel.

Best Food Production Personnel

Candidates that directly prepare food, maintain food safety standards or support kitchen food production personnel. Positions include line and banquet cooks; prep, pastry, pantry cooks and food attendants.

Best Guest Relations Personnel

Candidates include concierges, security, guest lounge attendant, visitor information personnel, characters, guest relations and information desks along parks and recreation facility personnel.

Best Hospitality Administration

Candidates that directly support the front-line customer contact positions. Positions include sales assistants, accounting assistants, executive assistants, HR coordinators and group room coordinators.

Best Hotel Guest Services (Full service)

Candidates include reservationists, telephone operators and front desk staff.

Best Hotel Guest Services (Limited service)

Candidates include reservationists, telephone operators and front desk staff.

Best Hotel Restaurant Personnel

Candidates include cashiers, servers, host/hostess from hotel restaurants, ala cart food outlets and room service.

Best Housekeeping Personnel (Full service)

Candidates include room attendants, housekeeping, house persons, laundry personnel and general housekeeping.

Best Housekeeping Personnel (Limited service)

Candidates include room attendants, housekeeping, house persons, laundry personnel and general housekeeping.

Best Transportation Personnel

Candidates including door persons, bell persons, van drivers, private transportation and car service providers.

Retail Categories

Best Engineer/Maintenance Personnel

Candidates include shift engineers and maintenance personnel.

Best Guest Relations Personnel

Candidates include concierges, security, guest lounge attendant, visitor information personnel, characters, guest relations and information desks along parks and recreation facility personnel.

Best Hospitality Administration

Candidates that directly support the front-line customer contact positions. Positions include sales assistants, accounting assistants, executive assistants, HR coordinators and group room coordinators.

Best Retail Personnel

Candidates directly serving the customer including sales associates, stock, warehouse, visual merchandisers and cashiers.